



Thanks for shopping with us, see you again soon

Returns Form

Delivery to:	Return Items to:	Your Reference:
	F.A.O Heelys Returns Redwood Fulfilment B.V. Inbound Returns Sikkel 17, 3271 LT Heinenoord, Netherlands.	
		Order No.:
		Email Address:

No.	Description	Quantity Ordered	Quantity Returned	Reason Code	Refund

REASON CODES			
1	Doesn't fit	5	Looks different to image
2	Arrived too late	6	Ordered more than one size
3	Faulty / Poor quality	7	Parcel damaged
4	Wrong item received	8	Doesn't suit me



RETURNS

If you are not happy with your Heelys for any reason, you can return your items to us within 14 days of receiving them for a full refund if they are in a saleable, unworn condition. We are unable to accept exchanges, orders should be returned and re-ordered.

To ensure smooth processing of your return and refund, please include your order number and reference from your order confirmation email. If you're unable to locate this information or if you have any queries regarding this order, please reach out to our team at customercare@heelys.eu.com